



## SEA Company Profile

**Original Start of Business Date:** 09-07

**Membership Status:** Current Member

**Principal Owner:** Ana Hitzel

**Website:** www.AccentPositives.com

**Company Name:** AccentPositives

**Member of RESA Since:** 02-24-08

### RESA Membership

This Company has been a member of this Program since **05-12-08**. This means it supports the RESA's code of ethics and complies with all program requirements.

### Program Participation

This Company participates in **SEA Program** and has agreed to use special complaint handling procedures if necessary to resolve disputes.

### Customer Experience

Based on RESA files, this company has a **Satisfactory Plus Record** with the RESA Program.

A **Satisfactory Record** means the company has been in business for less than 12 months. The company does not have an unusual volume or **pattern** of complaints, or any actions involving its marketplace conduct. RESA understands and has no concerns about the company's products services and type of business.

A **Satisfactory Plus** means the company has been in business for 1 to 3 years. The company does not have an unusual volume or **pattern** of complaints, or any actions involving its marketplace conduct. RESA understands and has no concerns about the company's products services and type of business.

An **Exemplary Record** means the company has been in business for over 3 years. The company does not have an unusual volume or **pattern** of complaints, or any actions involving its marketplace conduct. RESA understands and has no concerns about the company's products services and type of business.

RESA processed no complaints about this company in the last 12 months, our standard reporting period.

The information in this **report** has either been provided by the company, or has been compiled by RESA from other sources. RESA reports may not be reproduced for sales or promotional purposes. **Report** as of: 06/18/09

As a matter of policy, the RESA does not endorse any product, service, or company. RESA reports generally cover a three-year reporting period, and are provided solely to assist you in exercising your own best judgment. Information contained in this report is believed reliable but not guaranteed as to accuracy. Reports are subject to change at any time.

Membership in the SEA is voluntary, and members must meet and maintain RESA standards. If a company is a member of the RESA program it is stated Dedicated Member.